

TRUST IDORENYIN EKPO

SUMMARY

Master's student in Cybersecurity with hands-on technical support experience and a growing foundation in risk management, cloud security, and network defence. Skilled in identifying technology risks, supporting compliance efforts, and documenting security processes. Known for strong attention to detail, teamwork, and clear communication. Currently pursuing CompTIA Security+ and AWS Security certifications to deepen knowledge of modern enterprise security practices

SKILLS

- **Operating Systems:** Windows 10/11, Linux (Ubuntu, Kali)
- **Networking:** VLANs, Switch Configuration, Access Points, Wireshark, Cable Patching
- **Software:** Microsoft Office, Outlook, Active Directory, Ticketing Systems
- **Tools:** VirtualBox, Command Line, Bash Scripting, Asset Tagging, Inventory Management
- **Cloud Platforms:** AWS (IAM, EC2, S3, VPC, CloudWatch), Azure basics
- **Security:** Nmap, Suricata, IDS/IPS, firewall configuration
- **Automation & DevOps:** Docker, Travis CI, Git/GitHub, scripting (Bash, Python)

EXPERIENCE

Multinational Technologies Ltd (NNPC Gas Marketing Ltd, Nigeria) | 09/2023 – 8/2024

System/Application Support Analyst

- Delivered Tier 1 & 2 support for 250+ users across corporate offices, resolving issues in Windows, macOS, and Linux environments.
- Configured and deployed 50+ networking devices that increased network uptime to 97%
- Installed, terminated, and tested structured cabling (Cat5e/Cat6) across 3 office sites.
- Reduced average ticket resolution time by 20% by implementing structured knowledge logs.
- Delivered 10+ training sessions for employees, reducing repeat issues and boosting productivity by 15%
- Implemented backup procedures and endpoint protection tools, ensuring system recovery readiness.

NNPC Pension Funds Ltd, Nigeria | 12/2021 – 11/2022

IT Support Officer

- Maintained 95% uptime for core IT systems, including Windows Server environments and business applications.
- Installed and configured desktops, laptops, printers, and mobile devices for staff across multiple locations.
- Provided troubleshooting for Windows, macOS, and mobile operating systems.
- Supported Microsoft 365 migration projects, ensuring smooth adoption of Exchange and SharePoint.
- Assisted with VPN setup for secure remote access and performed routine firewall checks.

Projects

IT Risk Management & Compliance Simulation (Course Project)

- Developed and maintained an IT Risk Register and Security Advisory document library for a simulated enterprise environment.
- Identified and rated technology risks related to third-party vendors, policy non-conformities, and system changes.
- Conducted risk scoring using likelihood-impact matrices and created short mitigation briefs for management reporting.
- Designed a monthly risk report template summarizing outstanding issues, risk trends, and control effectiveness metrics.

Suricata NIDS Rule Development

- Configured and fine-tuned intrusion detection rules to identify malicious network activity.
- Analyzed logs and PCAPs to validate detection accuracy and reduce false positives.
- Documented rule configurations and created a quick-start guide for future administrators, improving knowledge transfer.

Cloud-Based Task Management App (Serverless TODO App) – AWS Project

- Designed and deployed a cloud-based productivity tool using AWS Lambda, API Gateway, DynamoDB, and S3.
- Configured secure authentication, managed user permissions, and implemented automated deployments via CloudFormation.
- Experience gained in provisioning, integrating, and maintaining cloud-hosted applications directly translates to managing internal SaaS tools.

EDUCATION

Master of Science in Cybersecurity 2024 - Present

New York Institute of Technology, Vancouver

B.Sc. in Computer Science 2017 – 2021

Nile University of Nigeria

CERTIFICATIONS

- AWS Certified Cloud Practitioner
- CompTIA Network+
- CompTIA Security+ (In Progress)
- ISC2 Certified in Cybersecurity (CC)
- LPI Linux Essentials
- ALX-T Udacity Cloud Developer Nanodegree